Buses

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here: www.surrevcc.gov.uk/busoperators

Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0345 404 05 06 or visit <u>www.surrey.gov.uk/stopcoldcallers</u>

Who is doing this work?

The council's contractor AI will be carrying out these works on our behalf.

Contact us

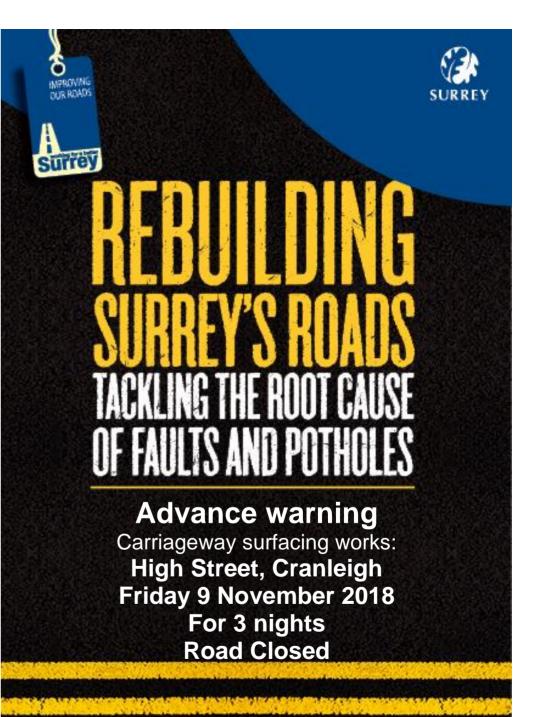
- www.surreycc.gov.uk/highways
- 20300 200 1003 (Monday to Friday 9am to 5pm)
- Contact Centre, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN

Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. You can do this by filling out the enclosed freepost feedback form using the reference WCT-HighSCranleigh

Has one of our signs been left behind? www.RemoveThisSign.com

We apologise for any delays this work causes and thank you for your cooperation and patience.



Start date: Friday 9 November 2018 Duration: For 3 nights 8pm - 6am Road closed Please look out for advance warning signs on site for any

Please look out for advance warning signs on site for any date changes or check <u>www.roadworks.org</u> and @WaverleyLC on Twitter.

What we are doing

We are carrying out carriageway surfacing on High Street, Cranleigh



Works area and closure:

Information for residents and businesses

High Street will be closed whilst we carry out our surfacing works.

The red line on the map indicates the road closure and the area we will be working in.

We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

Surrey Highways have been given extra funding to repair roads which have suffered damage due to bad weather. The money has been used to form a programme of works called the 'Severe weather recovery programme' which we are delivering as quickly as possible to try to bring the worst affected roads in Surrey up to an acceptable standard. More information is available at <u>www.surreycc.gov.uk/roads-and-</u> <u>transport</u>.

We are giving residents as much notice as we can, but as the programme is moving quickly we aren't always able to give as much warning as we would like. We hope you are pleased with the works.

Night works

Working overnight is necessary on traffic sensitive roads to reduce disruption during peak times. It also enables longer uninterrupted working before the closure has to be lifted for daytime traffic, and results in a shorter period of disruption.

Delays in work

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs.

Parking

It is essential to keep the road free from parked vehicles. Please park somewhere else otherwise your vehicle may be towed away to a nearby road.

Noise

There will be some noise but we will try to carry out the bulk of the noisiest works before midnight.