

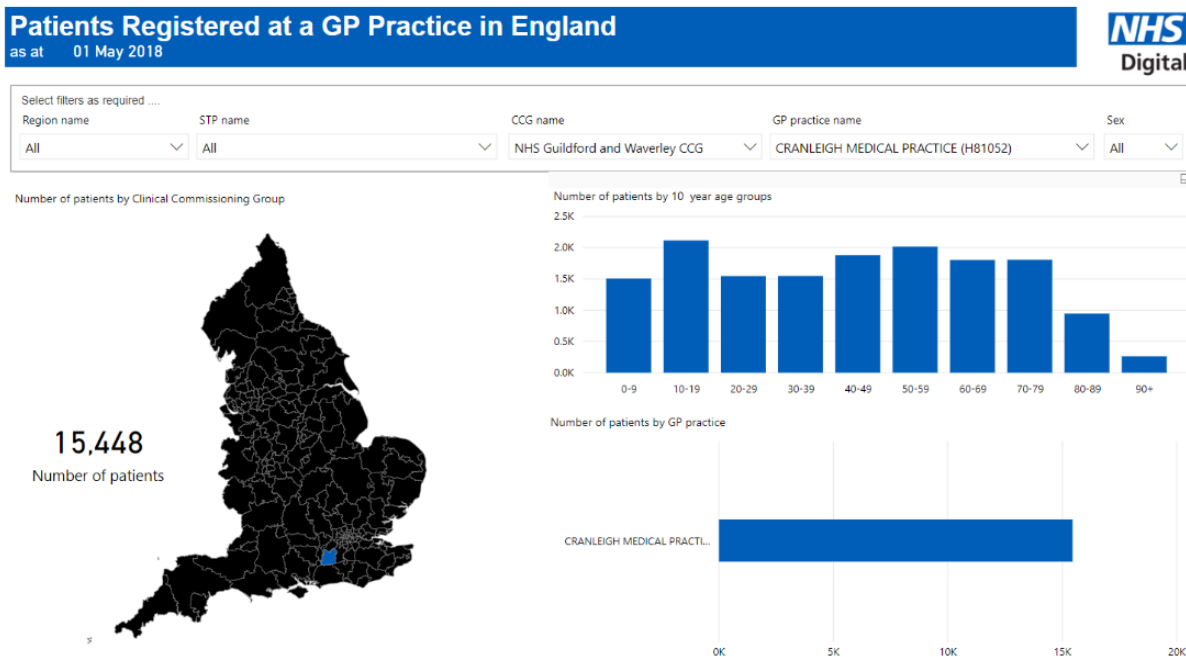
Appendix 1.4 Health and Social Services

Appendix originally prepared by J Wood April 2015 with updates by the Neighbourhood Plan Committee

Introduction

Cranleigh is very fortunate in having many voluntary organisations covering a wide range of needs. There is however, and will remain, a need for more volunteers in many of these groups. It is hoped that many of our prospective new residents will help to fill this need.

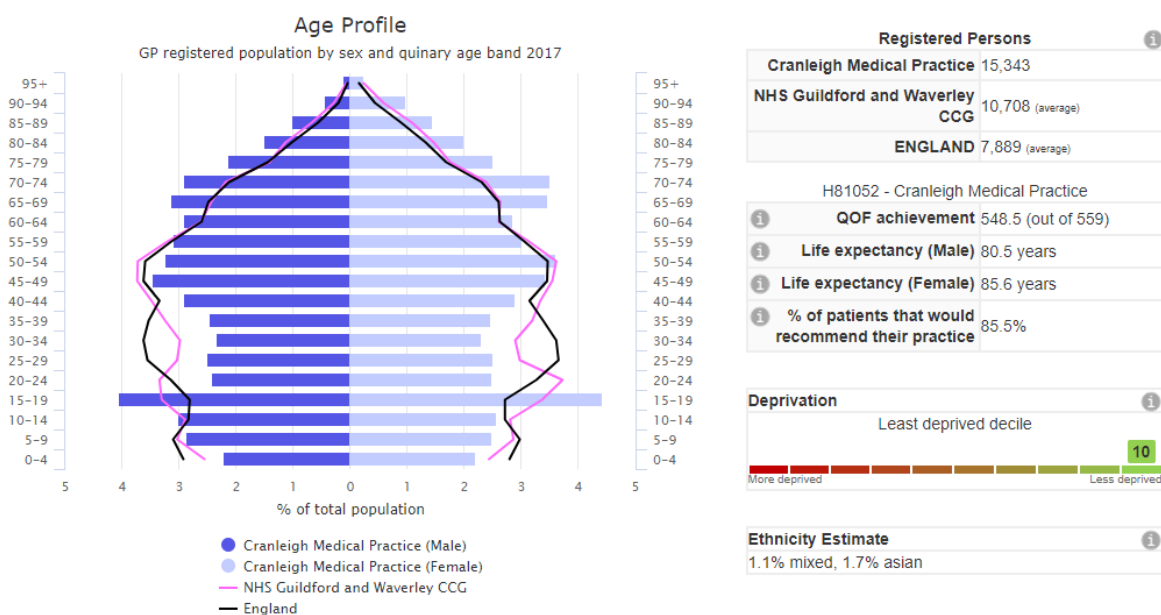
The new £5.5m Cranleigh Medical Centre opened in 2013 and on 1 May 2018 had 15,448 registered patients. This is an increase of 540 patients since 2014.



To access the related publication, including the underlying data in .csv format, click [here](#). To return to the GP Data Hub homepage, click [here](#).

Source:

<https://app.powerbi.com/view?r=eyJrIjoiaWJQxMTI5NTYzlkNi00MzJlWE00IGtNGVjM2QwNjAzZGQ0IiwidCI6IjUwZjYwNzFmLWJiZmUtdNDAXS04ODAzLTY3Mzc0OGU2MjllMjI5MmMiOjIj>



Source:

<https://fingertips.phe.org.uk/profile/general-practice/data#page/12/gid/2000005/pat/152/par/E38000214/ati/7/are/H81052/iid/639/age/28/sex/4>

Appendix 1.4 Health and Social Services

The Practice Manager of Cranleigh Medical Centre confirmed on 8 August 2018 that:

“We have already seen an increase in the number of patients registered with the practice over the last few years. In order to accommodate this we have added to the resources we have at the practice; we have employed a Paramedic Practitioner and a Pharmacist. In addition to this we have two new doctors starting with us in the coming weeks.

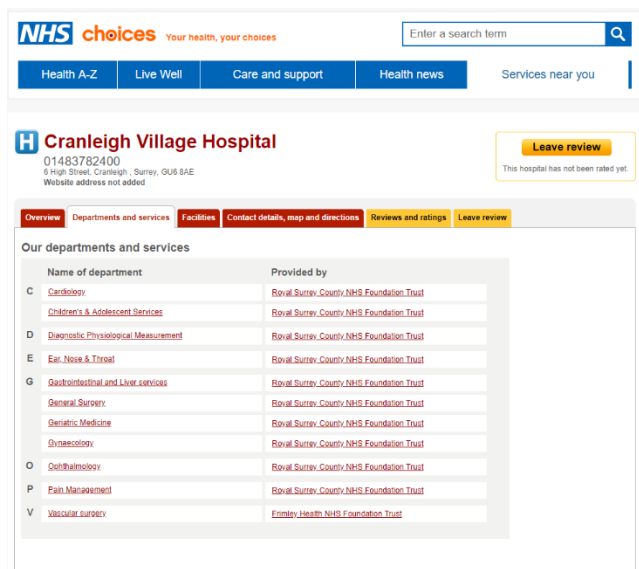
We are also looking at smarter ways of working and are providing alternative avenues for our patients to access the most appropriate services for their needs; this is not always a face to face appointment with the doctor. Our Patient Group is working with us on this project.

However, we are very aware of the pressures further population growth will add to our services, indeed those of the NHS in general. We are fully supportive of the provision of diagnostic and imaging services in the Cranleigh Village Hospital and can see merits of this provision.

The additional development in Dunsfold also needs to be considered and we are working with various stakeholders to ensure this has no negative impact on services in Cranleigh. We are in support of an additional surgery building at Dunsfold and believe it could bring further weight to arguments for additional services to be provided in Cranleigh, thus making it a thriving hub of health services.

I hope this reassures you that in these changing times Cranleigh Medical Practice is being proactive in ensuring investment for the village.”

Cranleigh Village Hospital in the High Street continues to offer a range of outpatient clinics run by consultants from the Royal Surrey County Hospital.



The screenshot shows the NHS Choices website for Cranleigh Village Hospital. The page includes a search bar, navigation tabs for 'Health A-Z', 'Live Well', 'Care and support', and 'Health news'. The hospital's name and address are displayed, along with a 'Leave review' button. A table lists the following departments and services:

Name of department	Provided by
C Cardiology	Royal Surrey County NHS Foundation Trust
Children's & Adolescent Services	Royal Surrey County NHS Foundation Trust
D Diagnostic Physiological Measurement	Royal Surrey County NHS Foundation Trust
E Ear, Nose & Throat	Royal Surrey County NHS Foundation Trust
G Gastrointestinal and Liver services	Royal Surrey County NHS Foundation Trust
General Surgery	Royal Surrey County NHS Foundation Trust
Geriatric Medicine	Royal Surrey County NHS Foundation Trust
Gynaecology	Royal Surrey County NHS Foundation Trust
O Ophthalmology	Royal Surrey County NHS Foundation Trust
P Pain Management	Royal Surrey County NHS Foundation Trust
V Vascular surgery	Frimley Health NHS Foundation Trust

Source

<https://www.nhs.uk/Services/hospitals/Services/DefaultView.aspx?id=99699>

Audiology, Physiotherapy and Podiatry services are also available. X-ray and MRI services are due to be offered later this year (2018).

The hospital is open Monday to Friday and is used by an 'Out of Hours' service at the weekends.

Appendix 1.4 Health and Social Services

Medical Services

General Practitioners (GP) - Cranleigh Medical Centre, Clinics & Services include:

Antenatal Care	Leg Ulcer and Wound Care Clinics –
Asthma and COPD	Minor Surgery –
Blood Tests	Mother and Baby
Bowel Cancer Screening	Smoking Cessation -
Cervical Screening	Suture Removal -
Chlamydia Screening	Vaccinations
Diabetic Clinic	Vascular Clinic
Family Planning	Warfarin (INR) Clinic
Hypertension Clinic	

District Nurses - Provider Royal Surrey County Hospital. Based in Cranleigh Medical Practice.

Health Visitors - work with children and young people up to 19 years (up to 25 for young people with additional needs) and their families. Provider Central Surrey Health part of Children's and Family Health Surrey. Currently Based in Cranleigh Medical Practice.

End of Life Care - Provider Phyllis Tuckwell Hospice Care is providing End of Life care in Cranleigh. Cranleigh Village Hospital League of Friends provided a grant in April 2016 for 30% of the Hospice Care at Home model of care to Cranleigh residents, which has helped to provide more home visits, telephone contact and support from the multidisciplinary Hospice Care at Home team. 26 patients were supported by the Hospice Care at Home team during this period indicating an increase of 24% in the number of patients supported compared to the previous 12 months. The grant to Phyllis Tuckwell was renewed for a further 12 months in April 2017.

Domiciliary (aged 18+ housebound in own home, residential home or nursing home) and Outpatient Physiotherapy - Royal Surrey County Hospital offer physiotherapy treatment at Cranleigh Medical Practice and at Cranleigh Village Hospital.

Mental Health Services - Provider - Surrey & Borders Partnership. Acute and Psychogeriatric in-patient services are at Farnham Road hospital, Guildford. Child and Adolescent Mental Health Services (CAMHS) based in Guildford. Adult Mental Health Services based in Woking.

Dental services - There is one dental practice treating NHS patients in the High Street. There are a further two private dental practices in the High Street.

Acute Services - Cranleigh is approximately 12 miles from the nearest acute hospital The Royal Surrey County Hospital (RSCH.), Guildford which has A &E and most specialties, including stroke services.

Social Services - There is no office in Cranleigh, adult services are based in Godalming and children's services are based in Guildford. Further information was requested on the future of elderly services with the predicted increase in elderly population. No further information was available at the time (2015).

Nursing Homes- Plans are progressing for a private nursing home (HC One) on what was previously the site of the new Village Hospital (planning permission now lapsed) on Knowle Lane which include proposals for Guildford and Waverley Clinical Commissioning Group community beds.

Update April 2016.

Appendix 1.4 Health and Social Services

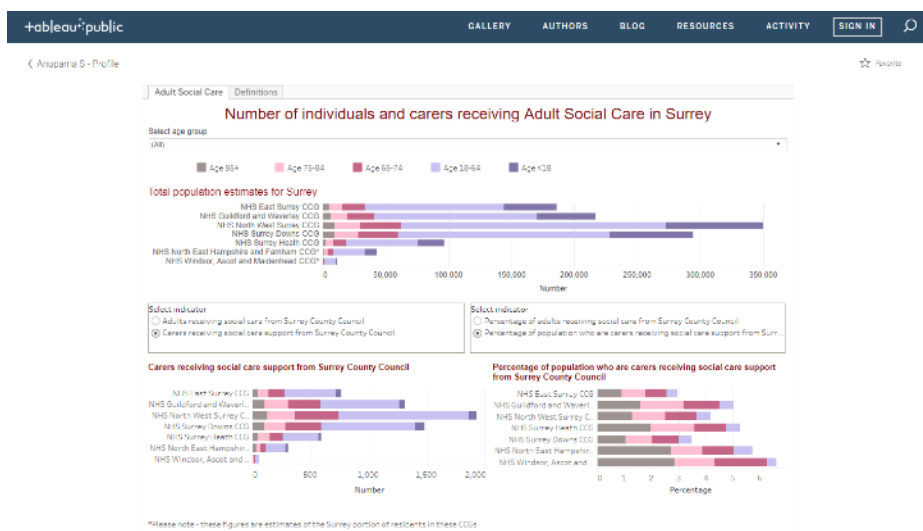
Identified Future Needs.

Guildford and Waverley Place-Based Profile published in October 2017 states “About 20% (41,296) of the registered population are 65 years or older, of whom 3% (6,594) are aged 85 years or older. Compared to the other CCGs, there is a greater proportion of young adults in Guildford and Waverley CCG, likely due to the location of Surrey University. While the population below the age of 65 years is projected to remain relatively stable over the coming 10 years, the population aged 65 years and older is projected to go up from 40,600 in 2017 to 48,200 in 2027.”

Waverley’s projected over 85 year old population is set to increase to 2027 by 27% (Office of National Statistics Overview of the UK population: November 2018) from 4,431 to 5,649.

The Strategy for Ageing Well in Waverley 2015 – 2020 records that the “borough has the second highest number of residents over 65 years of age who have suffered a stroke. Older adults are more likely to provide unpaid care informally and face difficulties getting around the borough on transportation. Dementia also poses a significant challenge, with Waverley having the highest number of residents predicted to have dementia in Surrey.”

The chart below records the number of individuals and carers receiving Adult Social Care in Surrey:



The average fees charged for privately- and publicly-funded rooms in for-profit homes for older people and those with dementia (aged 65 and over) in England during the financial year of 2017-18 per week was £876 for nursing care and residential care was £621 per week. (Researched by LaingBuisson for their Care of older people UK market report, 29th edition, published May 2018.)
<https://www.which.co.uk/elderly-care/financing-care/financing-a-care-home/381597-care-home-fees>

The NHS recorded dementia prevalence at 30 June 2018 in England was 0.771 per cent (1 person in 130) (<https://digital.nhs.uk/data-and-information/publications/statistical/recorded-dementia-diagnoses/june-2018>). When considered alongside monthly data previously collected, this indicates a change in recorded prevalence from June 2017 (0.770) to June 2018 (0.771). The number of people over 65 with dementia was estimated to be 649,794. Of these, 67.6 per cent have a coded dementia diagnosis recorded.

Appendix 1.4 Health and Social Services

Services in Cranleigh:

Rowleys Community Centre

The centre provides key services to Cranleigh residents including many older residents, as well as residents from surrounding areas including Dunsfold, Bramley, Ewhurst, Shamley Green, Ellens Green, Alfold and Rudgwick.

Rowleys Community Centre Services include (2018):

Community Meals Service	Scrabble
Chiropody	Yoga (Tues & Thurs Evenings)
Hairdressing	Kurling
Beauty treatments	Sunfit Senior exercises
Lunch restaurant and snack bar	Arts and Crafts
Films	Trips and weekend breaks
Brain teasers	

Health and Social Care Statutory and Voluntary Organisations

NHS England funds GPs and hospitals

Royal Surrey County Hospital (A&E).

Cranleigh Medical Practice. Practice Nurses, Minor Illness Nurses

Cranleigh Village Hospital, outpatient services, clinics, screening services

Guildford and Waverley Clinical Commissioning Group

GP locally commissioned services through Cranleigh Medical Centre

Milford Hospital (elderly rehab)

Community Services, District Nurses, Diabetic Nurses, some Physiotherapy.

Surrey & Borders Mental Health Trust. Farnham Road Hospital. (acute inpatient and Physcogeratric inpatient and Day care). Community Mental Health Recovery Service.

Dentist. One NHS dentist in Cranleigh.

End of life care. Phyllis Tuckwell Hospice Care. In patient services are, at present, located in Farnham, Surrey.

Health Visitors provided by Central Surrey Health

Social Services Provider Surrey County Council

Adult Locality Office for Waverley is in Godalming

Children's services located in Guildford.

Christopher Robin Sure Start Centre, Cranleigh.

Citizens Advice Bureau (CAB) Cranleigh funded by Waverley Borough Council

Waverley Borough Council Care Line (personal alarm service)

Voluntary Action SW Surrey

The Voluntary Sector provides a number of services including-

Age U.K. Office and Rowley's Day Centre

Alzheimer's Society Day Centre, Haslemere.
(nearest for Cranleigh residents)

Stroke Club.

"Talk" Club.

Alcoholics Anonymous. Al Anon

Child Line.

Cruse Bereavement Centre

Cranleigh Community Fund.

Cranleigh Nursing Association.

St John Ambulance.

Waverley Carers, Cranleigh branch, Adult and Young Cares.

Cranleigh Village Care. Transport

Samaritans.

Cranleigh Village Hospital League of Friends.

Mind.

Motor Neurone Disease Support.

Meals on Wheels.

Food Bank. run by the Baptist Church.

Appendix 1.4 Health and Social Services

Nursing Homes

Cedar Court

Knowle Park

Honeywood

The Old Rectory. Ewhurst

Longfield. Social Services closed 2015.

Retirement Homes and Sheltered Housing

Moat Lodge

Hesketh Close

Brook House

Elmbridge Village

Care Ashore

Hospices

Phyllis Tuckwell. Farnham

Shooting Star Chase Christopher's Children's Hospice

Appendix prepared by J Wood April 2015

with further updates by the Neighbourhood Plan Committee in 2017, 2018 and 2019