



CRANLEIGH PARISH COUNCIL

Press and Media Policy

2025

1.0 Introduction

- 1.1 The purpose of this Protocol is to guide both Councillors and staff of the Council in their relations with the Press and Media, in such a way as to ensure the smooth running of the Council.
- 1.2 This protocol does not seek to be either prescriptive or comprehensive but sets out to provide guidance on how to deal with some of the practical issues that may arise when dealing with the Press and Media.
- 1.3 Above everything else, a Councillor must observe Cranleigh Parish Council's adopted Code of Members' Conduct whenever he/she conducts the business of the authority, conducts the business of the office to which he/she has been elected/appointed or acts as a representative of the authority.

2.0 Staff

- 2.1 An officer must not disclose information that is of a confidential nature. This includes any discussion with the press on any matter which has been discussed under confidential items on the Council's or Committees' agenda or at any other private briefing.
- 2.2 An officer should act with integrity at all times when representing or acting on behalf of Cranleigh Parish Council
- 2.3 The Parish Clerk as the Proper Officer of the Council is authorised to receive all communications from the Press and Media and to issue Press Releases on behalf of the Council. In the absence of the Parish Clerk, media communications will be handled by the Admin Clerk.
- 2.4 All communications made by the Parish Clerk will relate to the stated business and day to day management of the activities or adopted policy of the Council. The Clerk is not expected or authorised to speculate on matters that have not been considered by the Council. Where such questions are put to the Parish Clerk, the Clerk should refer the enquirer to the appropriate Committee Chairman.
- 2.5 No other officer of the Council or member of staff apart from the above, unless authorised by the Parish Clerk, is permitted to speak or communicate with the Press and Media on any matter affecting the Council or its business.

3.0 Members of the Council

- 3.1 A Councillor must not disclose information that is of a confidential nature. This includes any discussion with the press on any matter which has been discussed under confidential items on the Council's or Committees' agenda or at any other private briefing.
- 3.2 A Councillor should act with integrity at all times when representing or acting on behalf of Cranleigh Parish Council.

- 3.3 When speaking or providing written material to the Press and Media, Members should make clear the capacity, in which they are providing the information. For example: - as Chairman of the Council, as Chairman of a Committee, as a Parish Councillor, as an individual (i.e. letter to press for publication), as spokesperson or as Press Officer for a political party.
- 3.4 Never use the prefix "Cllr" when writing to the press as an individual. This implies you are stating Council policy.
- 3.5 Take particular care if the press or media approach you for comment on a controversial subject, and do not be led into stating something you did not really mean to say. If unsure about any particular policy, simply state "no comment" and ask the press to contact the Parish Office.
- 3.6 Councillors should be aware that case law states the role of Councillor overrides the rights to act as an individual. This means that Councillors should be careful about expressing individual views to the press or media, whether or not they relate to matters of Council business.
- 3.7 Councillors also have an obligation to respect Council policy once made and whilst it may be legitimate for a Councillor to make clear that he or she disagreed with a policy and voted against it (if this took place in an open session), they should not seek to undermine a decision through the press.
- 3.8 A Councillor should not raise matters relating to the conduct or capability of an Officer or member of staff at meetings held in public or before the press.

4.0 Dealing with the Press

- 4.1 When dealing with the Press verbally, members and officers should be aware of the following:
 - 4.1.1 Be informed and certain of all your facts.
 - 4.1.2 Ensure that when making comments on behalf of the Parish Council that you are aware what Council Policy is and that your comments reflect that policy.
 - 4.1.3 Be calm.
 - 4.1.4 Ensure that your comments and views will not bring the Council, its Councillors or its staff into disrepute and ensure that comments are neither libellous nor slanderous.

5.0 Issues to be Aware of

- 5.1 Councillors and officers not used to dealing with the press may be surprised when they see that statements made in all innocence look very different in print than they did when they were spoken. It is advantageous to write out a statement or position beforehand.

6.0 Meetings of Council and Committees

- 6.1 Copies of Agenda, Minutes and Reports sent to Members for meetings of the Council or its Committees will be e-mailed to the Press and Media and placed on the council's web site.
- 6.2 Facilities will be provided at meetings for the Press to take notes of the proceedings.
- 6.3 As provided in the Council's Standing Orders both the Press and Public may be excluded from a meeting whilst certain confidential matters (as provided for in the relevant legislation) are under discussion.
- 6.4 Note: The Parish Council is governed by the Public Bodies (Admission to Meetings) Act, 1960.

7.0 Press Releases

- 7.1 All press releases made on behalf of the Parish Council will be prepared by the Parish Clerk and approved for issue at the next available meeting of the Council or one of its Committees. The press release must be included on the agenda and a copy of the press release included as a background paper to the agenda.
- 7.2 The Parish Clerk, in consultation with the Chairman, has delegated authority to publish press releases on any urgent matters where there is insufficient time for a council meeting.

8.0 Internet Forums and Social Media

- 8.1 The Clerk and Admin Clerk are authorised to issue public notices on any internet forum or social media on behalf of the Council.
- 8.2 Cranleigh Parish Councillors should be reminded that, while Forums are a useful means of encouraging public debate on local issues and for keeping residents updated on the work of the Parish Council, Councillors should focus any comments on the issues, the language should be measured and respectful and personal criticism should be avoided.

9.0 Policy

- 9.1 This document has been prepared as a guidance note for Officers, staff and elected members. It represents the policy of the Council in respect of its relationships with the Press and Media. The policy has been prepared to ensure consistency in the Council's dealing with the Press and Media and details who is authorised to speak on behalf of the Council. It has been drafted to ensure that the views and policy of the Council are presented accurately.
- 9.2 In providing information to the Press and Media, Members and Officers representing the Council will abide by the "Code of Recommended Practice on Local Authority Publicity" published by the DCLG.
- 9.3 The overriding principle of this policy is that all elements of the Press and Media will be treated equally.

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